Building Futures with Women and Children is an Affirmative Action /Equal Opportunity Employer which hires without regard to race, gender, color, religion, sexual orientation, national origin, age, physical or mental disability, citizenship status, veteran status, or any other characteristic prohibited by federal and state law.

Based in San Leandro, Building Futures is an Alameda County leader providing a safety net of services to help individuals and families rebuild safe and stable lives after homelessness and family violence. To accomplish this aim, the agency provides a continuum of care including two homeless shelters; a domestic violence safe house; a full spectrum of domestic violence outreach services; a transitional and permanent housing site; and rapid rehousing programs which serves target populations including military veterans, families reuniting after CPS involvement, survivors of domestic violence, and others.

**Shelter Case Manager**

**Position Summary:** Provides case management services for women and children at emergency shelters, including assistance with obtaining housing, developing life skills/income, and achieving greater self-determination. The Case Manager is supervised by the Program Director and works closely with our Resident Advocates in general shelter operations and works as part of a collaborative service team.

**Qualifications:**

- Minimum of two years case management and/or direct service delivery, preferably working with issues of homelessness and/or domestic violence, substance abuse, mental health and child abuse prevention
- Ability to interact in a supportive and professional manner with a diverse population of women and children.
- Ability to handle multiple tasks, including service provisions, documentation, rule enforcement and crisis intervention.
- Ability to build individual life skills, including family finance and budgeting skills

**Physical Requirements / Working Conditions:**

- Must be able to lift 50 pounds
- In an 8-hour workday
- Hand use: single grasping, fine manipulation, pushing and pulling
- Work requires the following motions: bending, twisting, squatting and reaching

**Reports to:** Emergency Services Director

**Classified:** Full Time, non-exempt

**Compensation:** 43k per annum, plus entitled to the agency’s full benefit package

**Accepting Applications:** Until filled

**To apply:** Send your resume & cover letter to ClientServicesJobs@bfwc.org